

HEALTH ADMINISTRATION INCLUDING HOSPITAL ADMINISTRATION

PAPER – I

HAH/D/16/14/I

Time : 3 hours

Max. Marks : 100

Important instructions:

- Attempt all questions in order.
- Each question carries 10 marks.
- Read the question carefully and answer to the point neatly and legibly.
- Do not leave any blank pages between two answers.
- Indicate the question number correctly for the answer in the margin space.
- Answer all the parts of a single question together.
- Start the answer to a question on a fresh page or leave adequate space between two answers.
- Draw table/diagrams/flowcharts wherever appropriate.

Write short notes on:

1. Coordination is the key to management in hospitals. Write with examples in hospital, the various approaches to achieving effective coordination. 10
2. Enumerate various sampling techniques. Write the unique advantage of each technique with appropriate example. 3+7
3. Break-even analysis as a decision-making tool. 10
4. Every manager has to face situation where change is inevitable. Change management has its own dynamics. 5+5
 - a) What are unique barriers for change in Health Care Organization?
 - b) Various measures which health manager can use to implement “change management”.
5. Management by objective is a well known management approach. 7+3
 - a) What are specific/unique features of this approach?
 - b) What are the likely advantages of using this approach in health care organizations?
6.
 - a) What is meant by health need and demand?
 - b) Essential differences between these two terms.
 - c) Enumerate two techniques each for determining/defining health need and health demand. 3+3+4
7.
 - a) What is the significance of notifying any disease?
 - b) Enumerate various diseases which are notifiable at present. 4+6
8. Job specification and job description. 5+5
9.
 - a) What is an appraisal system?
 - b) Methods and processes of appraisal system of doctors in your organization. 2+8
10.
 - a) Enumerate principles of management.
 - b) Write the essence of the principle “Unity of command”. Give two examples to illustrate this principle. 4+6
